



28th Anniversary

1978 - 2006

God grant me the
Serenity
to accept the things I
cannot change...

Courage to
change the things I can

and
Wisdom to
know the difference...

—SERENITY HOUSE OF VOLUSIA, INC.—

28th Anniversary

1978 - 2006

*Celebrating 28 Years of Serenity House Successes
Thursday, November 9, 2006*

Seating and Welcome	6:00-6:25
<i>Randy Croy, Executive Director</i>	
Invocation	6:25
<i>Peter Keirstead, A Family Church</i>	
Dinner	6:30
Board President's Message	7:10-7:20
<i>Andy Lyon</i>	
Benefits of Treatment	7:20-7:35
<i>Client Presentation</i>	
Executive Director's Report	7:35-7:50
<i>Randy Croy</i>	
Presentation of Awards	7:50-8:10
<i>Andy Lyon / Randy Croy</i>	
Swearing in of Board Members	8:10-8:20
<i>Frank Bruno, Chair Volusia County Council</i>	
Message of Hope/Benediction	8:20-8:30

Special Thanks To:

Shores Resort and Spa
A Flower Cottage
Linda Baden & Frank LeClair
Serenity House Clients
Couchman Printing Company
Daytona Beach News-Journal
Sally Ann Groody
Sally Kent

LEADERSHIP MESSAGE



from the

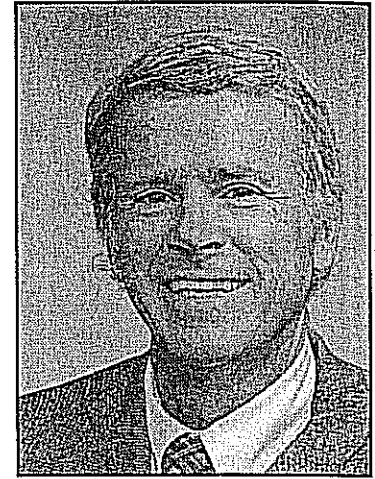
Board of Directors President

Andrew L. Lyon IV

&

Executive Director

Randy Croy



Volunteering for the Serenity House Board of Directors has truly been one of the most rewarding experiences of my life. It is an honor to work with such a talented and caring group of Board members. As an organization, Serenity House is fortunate to operate within the greatest community in Florida and to be supported by an amazing group of citizens. We believe our commitment to excellence extends from every citizen through our programs directly to each and every client in need. That is why our goal as an organization will always remain clear: "To make our community a safer and better place to live by helping our clients become functional, tax paying citizens."

In order to accomplish such a goal, we as a Board continue to seek new resources to improve and expand our services. As in all successful organizations our most valuable resource is the Serenity House staff. Without their leadership, expertise and dedication, we simply could not fulfill our mission. However, our most finite resource is and perhaps always will be funding. With that said, we will continue to seek the private and public funds necessary to change lives and improve our communities. Thank you for your continued support.

Andrew L. Lyon IV, Board President

On behalf of Serenity House of Volusia's staff and those we serve, it is a pleasure to present you with an update of the "state of the agency" this year. As you can see from the list of accomplishments, this past year has proven to be both exciting and productive.

An area of achievement of which I am particularly proud is the expansion of housing resources for those we serve. Research conclusively proves that client success rates increase significantly when individuals live in safe and sober housing upon completion of treatment. In examining Serenity House long term client outcomes, it had become apparent that relapse often occurred when clients returned to living environments where drug use and dysfunction were occurring.

To address this issue, Serenity House applied for and was approved as a Community Housing Development Organization (CHDO) by Volusia County and the City of Daytona Beach. As a result, we have secured over \$750,000 in safe and sober permanent housing properties for low income, special needs tenants. By providing additional supportive services, tenants have become productive, tax paying citizens of our community. By early 2007, Serenity House will be providing access to an additional 40 permanent and transitional housing placements for homeless veterans and individuals with co-occurring mental health and substance abuse disorders. Not only do the individuals residing in these beds enjoy an improved quality of life, our community becomes a safer and more humane place to live. In creating positive housing placements, I fully recognize that our staff and community supporters make this effort flourish. It is our dedicated staff who always are ready to "go the extra mile" for our clients that directly lead to our success. For all of you supporters who work so hard in partnership with Serenity House to aid our success, please accept my most sincere gratitude. To all of you who generously provide financial support, others who donate their time and expertise, and the many individuals who advocate for our service system, please accept our heartfelt thanks for your commitment in helping our organization experience an incredibly rewarding and productive year.

Randy Croy, Executive Director

NOTABLE ACCOMPLISHMENTS

We would like to share several of our most notable accomplishments this past year:

Community Support – Serenity House has received over \$300,000 of in-kind donations and \$35,000 in cash donations during this past year. Corporate donations, the faith community and individual donors are the primary sources of this important support. In addition, Serenity House generated over \$340,000 in cash donations through our annual Harley –Davidson fundraising activities. This level of support allows Serenity House to apply for federal, state, and local funds that require matching funds. Without this community support, we would not have been able to secure additional resources to serve so many individuals with serious needs.

Homeless Services – Serenity House has continued our commitment to expand services for individuals who are homeless or at risk of homelessness. Through a \$300,000 grant provided by the U.S. Department of Housing and Urban Development, Serenity House continues to provide residential treatment and supportive housing to chronically homeless males and homeless women with dependent children. Serenity House also received a PATH grant through the State of Florida to initiate our area's first homeless outreach program for individuals with co-occurring mental health and substance abuse disorders. In partnership with the Volusia/Flagler Coalition for the Homeless, Serenity House case managers provide assessments, counseling, referral, and service coordination for 100 additional homeless individuals at the centralized feeding site on North Street.

Safe and Sober Housing – Serenity House, as an approved Community Housing Development Organization (CHDO), is eligible for federal, state, and local housing funds. Serenity House has received over \$750,000 in CHDO funding from Volusia County and the City of Daytona Beach to purchase 5 facilities to provide housing to low income individuals. This project decreases the number of homeless individuals in our neighborhoods and business districts and expands access to safe and sober housing. Additionally, in partnership with HUD and Volusia County, a 24 bed facility is currently under construction and scheduled to open in early 2007. This facility will provide permanent housing to homeless, special needs individuals. Serenity House remains committed to being a leader in addressing housing needs of our community's most vulnerable citizens.

Internal Auditing – An analysis of our FY 05-06 contract performance indicates that Serenity House has again met all requirements included in our contracts. This accomplishment is a direct result of our staffs' diligence and commitment to providing quality care consistent with our professional and contractual responsibilities. Continued client record monitoring of client charts requires programs to examine current and closed records to determine if services achieved the goals as identified in the individual plans. The Quality Assurance Director aggregates quality improvement and client outcome data for all Serenity House programs. Surveys reflect characteristics of the persons served and allow for comparative analysis. Together these reports provide data in measuring performance at all services. Information collected and reported through a variety of methods is used to plan, evaluate, improve, expand or discontinue services. Serenity House strives to provide the best service at the lowest cost in achieving the most desired outcome for each client, so we continually review data in enhancing our decision making processes. The result of an active internal monitoring process is to ensure that efficiency and effectiveness of the organization is monitored and continually improved.

Additional accomplishments:

- Recipient of "Best Practices / Best Treatment Program" award from the State Department of Children and Families and Florida Alcohol and Drug Abuse Association
- Hosting "Serenity House Night" at the Daytona Cubs allowing over 3,000 baseball fans and supporters to learn additional information about treatment
- Designated 2006 as the "Year of Health and Fitness" for Serenity House staff and clients; conducted a "Health and Fitness Day" and systematically disseminated health and wellness information to clients, staff, and the community
- The agency is actively involved in staff service on the Board of Directors of organizations representing the interests of our target population (NEFAN, Homeless Coalition, One Voice for Volusia, Behavioral Health Consortium, FACT Advisory Council, etc.)
- Again this year, the Serenity House Safety Committee won two awards from the Volusia/Flagler Safety Council for the continued enhancement of agency safety/risk practices.

It is only through the dedication and commitment of our staff, Board of Directors and supporters that such noteworthy progress is made. We extend our sincere gratitude to each of you for your support and encouragement. We pledge to continue our efforts in providing the highest quality service to the most vulnerable citizens of our community.

AWARDS

"Tom Hoffman Award"

The Tom Hoffman Award recognizes a special friend of Serenity House in honor of Tom Hoffman's service to the organization. Tom served as a Board member from 1988 until his untimely death in 2002. Tom's generous nature, kind spirit, and deep wisdom were instrumental in Serenity House's evolution as an important community resource. Tom's resolve to put the clients' needs as the priority in organizational decisions remains his greatest legacy.

"Sam Bell Award"

The Sam Bell Award recognizes an elected official who has demonstrated a special commitment in support of the Serenity House mission. Sam Bell, as a former Speaker of the Florida House of Representatives, was an early state level Serenity House supporter who utilized his political savvy to advocate for increased funding and support of the mission. Without Mr. Bell's advocacy, several of the current treatment facilities would not have been constructed or renovated. Sam remains an active advocate and friend of Serenity House as a well respected lobbyist in Tallahassee.

"Bill Guy Award"

The Bill Guy Award recognizes a Board member who has made significant contributions to the fulfillment of the Serenity House mission. The award is named after William Carrington Guy, a former long-term Board member, who was a generous supporter of Serenity House programs and staff during challenging times. An accomplished journalist, Bill's ancestors included a General in the Revolutionary War and the founder of the first newspaper in Richmond, Virginia. Bill gave freely of his time, talents, and personal resources in his commitment to spreading the word of recovery.

"Gerald R. Woodard Award"

The Gerald R. Woodard Award recognizes an individual or organization associated with the health care service system that has provided exemplary services to clients served by Serenity House. Dr. Gerald "Chip" Woodard has generously served as Serenity House Medical Director since 1992. Dr. Woodard's expertise in addictions and his sensitivity in meeting the medical needs of Serenity House clients serves as a model for health care professionals.

"Reid Hughes Award"

The Reid Hughes Award recognizes the unique contributions of a staff member who displays the entrepreneurial drive and leadership of Reid Hughes in an effort to further the mission of Serenity House. Reid Hughes has served on the Board of Directors since 1992 and has been a tireless champion of our "ministry" provided to clients with the most complex needs. As a well respected philanthropist and generous donor of his time and talents, Reid has provided leadership in the development of a planned giving campaign and the development of strategies which lead to long-term organizational stability. This award will be presented at the annual staff appreciation event in December, 2006.

"Sam Mitchell Award"

The Sam Mitchell Award is presented annually to a staff member for exemplary performance during the year. Sam Mitchell, Executive Director of Serenity House from 1982 through 1996, provided leadership to the agency during the most crucial years of the organization's evolution. Sam's commitment to the mission was primarily as an unpaid volunteer, mostly focused upon insuring that the most vulnerable, most needy individuals in our community received access to quality services. Sam's support of staff and clients is truly represented by honoring a staff member for commitment to the cause. This award will be presented at the annual staff appreciation event in December, 2006.

Serenity House Programs

Intake Evaluations

540 N. Ridgewood Avenue, Daytona Beach, FL 32114

Phone: (386) 258-5050, extension 10

Provides comprehensive assessment and referral services for homeless persons, individuals in the justice system and voluntary referrals.

Outpatient Program

308 S. Martin Luther King Blvd, Daytona Beach, FL 32114

(386) 252-4228, extension 16

Provides a 12-week outpatient substance abuse counseling program for individuals with substance abuse disorders. Services include individual and group counseling.

Tanglewood Level 5 "First Step"

637 Tanglewood Street, Daytona Beach, FL 32114

Phone: (386) 252-0324

Provides housing, meals and therapeutic support with a stay of approximately 60 days for homeless substance abusers who are awaiting entry to a Serenity House program.

Serenity House West – Residential Treatment Center

2775 Big John Drive, DeLand, FL 32723

Phone: (386) 734-3111

Provides six or more months of comprehensive residential treatment for 50 adult males with chronic substance abuse disorders. A 16 bed transitional housing facility for homeless male veterans is also located at this site.

Kingston Women's Residential Treatment Center

310 Kingston Avenue, Daytona Beach, FL 32114

Phone: (386) 252-6766

A centralized facility for women which provides a continuum of care including residential treatment, day treatment for women with children, aftercare services and relapse prevention.

Women with Children Day Treatment Program

310 Kingston Avenue, Daytona Beach, FL 32114

Phone: (386) 252-6766

Provides day treatment counseling for homeless women. Additional services include employment placement assistance, child care and drug free housing.

Domiciliary Program

547 High Street, Daytona Beach, FL 32114

Phone: (386) 258-5050, extension 23

Provides identification, assessment, intensive care management, housing support, and access to specialized psychiatric services for individuals who with co-existing substance abuse and mental health disorders.

— SERENITY HOUSE PROGRAMS —

Family Intervention Treatment Solution (F.I.T.S):

540 N. Ridgewood Avenue, Daytona Beach, FL 32114

Phone: (386) 258-5050, extension 14

This program provides a full range of substance abuse services for referrals from Volusia County's Dependency and Family courts. Services provided include screening/evaluation, outpatient group/family counseling, intensive day treatment, residential placement, case management and advocacy for parents with the most severe disorders. The goal of this program is to decrease the frequency of child abuse, neglect and institutional placement due to substance abuse.

The Passage Way Program

Various Locations

Phone: (386) 734-3111 (Men) or (386) 252-6766 (Women)

Provides aftercare housing and support following residential treatment. Focuses on reintegration into the community and developing relapse prevention skills. Housing based on individual needs with an average length of stay of 90 days.

PATH Program

540 N. Ridgewood Avenue, Daytona Beach, FL 32114

Phone: (386) 258-5050, extension 14

Designed to serve homeless individuals with co-occurring mental illness and substance abuse, and individuals who are at imminent risk of becoming homeless due to release from healthcare or criminal justice institutions. Services include case management, outpatient group treatment, assessment and referral.

Veterans Transitional Housing

2775 Big John Drive, DeLand, FL 32723

Phone: (386) 734-3111

Provides transitional housing, case management, linking and referral services for 16 homeless male veterans referred by professionals specializing in services to veterans.

Specialized Treatment Programs

308 S. Martin Luther King Blvd., Daytona Beach, FL 32114

Phone: (386) 258-5050, extension 14

Jail Diversion Program: Provides treatment interventions, including a range of educational and rehabilitative services, for selected individuals charged with Driving Under the Influence (DUI) on a fee for service basis. Referrals are made by the individual's attorney in consultation with the State Attorney's office.

IPN Program (Intervention Project for Nurses): Individualized services, including outpatient and residential, for impaired professionals available through referral by the Intervention Project for Nurses Board.

Permanent Housing

308 S. Martin Luther King Blvd, Daytona Beach, FL 32114

Phone: (306) 252-4228, extension 26

Various Volusia County locations (when available)

Serenity House is an approved Community Housing Development Organization (CHDO) and provides safe and sober permanent housing opportunities for low and very-low income, high-risk individuals. Housing placement leads to a decrease in homelessness and improved quality of life.

SERENITY HOUSE STAFF

Randy Croy, *Executive Director*
Sally Ann Groody, *Chief Operating Officer*
L. Sue James, *Clinical Administrator*
Donna Dooley, *Quality Assurance Director*
Jeff White, *Clinical Director*

Finance & Administration:

Linda Baden
Frank LeClair
Catherine Minahan
Denise Palamara

Domiciliary Residential Treatment:

Paul Mills, Team Leader
Sharon Baxter
David Conant
Anna Hodge
Maryanne Oliviera
Hector Ramos
Clarise Scott
Merle Jean Scott
Leslie Smith
Tesia Smith
Allison Tison
Kanasha Evans

Kingston Women's Center:

Dee Krogh, Team Leader
Kelly Collins
Dena Ebanks
Tonya Harbuck
Richard Loughlin
Deborah Ours
Jahilia Wilson-Grady

Level 5 "First Step":

Valerie Brauer, Team Leader
Tawana Alston
Paul Casanova
Kelly Collins
Cynthia Mauleon
Therese McCullough
John Mark Pelletier
Jamie Stutzenburg
Thomas Trimm

Harley Fundraising:

Kenny Detig, Director
Michael Detig

PATH & Outpatient Services:

Sarah Burman, Team Leader
Joanne Airington
Lisa Corbi
Kathy Deissler-Gage
Cathy DeSola
Anita Dixon
John Douglas
Don Mann
Nancy Schilling

Facilities:

Ron Kittrell, Manager
Tammie Baker

Serenity House West Residential Treatment:

Robert Borgren, Team Leader
Jessica Thomas, Assistant Team Leader
Andrea Anderson
Katie Bonafilia
Sharen Dean
Theresa Foley
Jerry French
Keith Harryhill
Andrew McGilvary
Brenda Pallon
Lynnett Robinson
Wanda Strickland
Beverly Wilson

Housing:

Tameka Dickerson-Glenn
Debra Hawes

In memory of David Steele and Billie Templeton

—A VIEW OF THE IMPACT OF TREATMENT— AS DESCRIBED BY CLIENTS

To Whom It May Concern,

Before I entered treatment my life was nothing but misery and depression. I slept 12-14 hours per day and the rest of the time was spent drinking or looking for more alcohol. I was going nowhere positive fast and headed for trouble.

Being at Serenity House West has allowed me to finish my physical detox in a safe place. My body and brain have been given a chance to start healing. My memory, intellect, good attitude, and sense of humor are returning. My counselor has pointed me in the right direction by teaching me to be humble, open minded, willing to learn, and willing to follow directions. I have recently been given a clean bill of health by a physician which was a pleasant surprise to me. The main things I have been encouraged to work on are: spirituality (mine) and spiritual awareness, getting a sponsor well versed in the 12 steps, and working the steps.

My future includes - permanent sobriety, sticking with the program and my recovery, using the steps to live by, career and further education, marriage, and getting back-in sync with my children.

Stan

Upon arriving at Tanglewood I was treated with love and respect I felt I did not deserve. The staff really cared, also I felt as I was treated as an individual, not just another body.

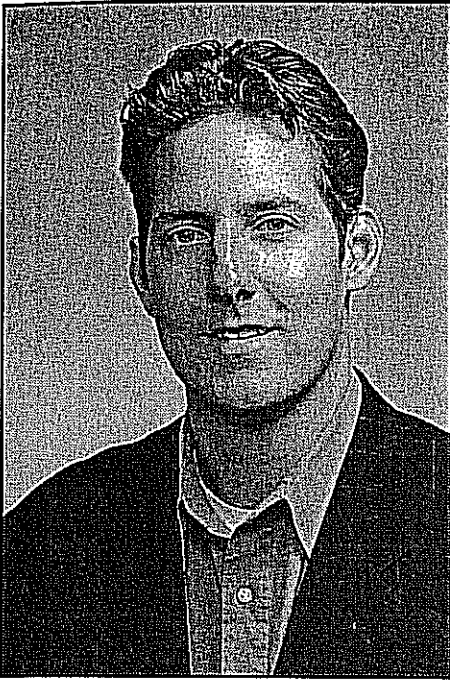
After being oriented into the program all of my needs were assessed not just separation from alcohol. For example, I needed eye glasses and the case manager found funds available at the Lions Club for eye glasses. Some people might take this for granted but it made a huge difference to me and gave me a great boost of self-esteem and this was just a start. I could go on and on about the help I have received, but to make a long story short, the staff and Serenity House treat recovery regarding the whole person. First of all, the primary which is addiction, but also the spiritual needs we all have, fully preparing us for life when we leave here – which is imperative to our future recovery.

I want to thank all of those involved with Serenity with undying gratitude for the “hand-up” I have received and direction that I have gained to rejoin society as an asset and not a liability.

Thank you.

Donald

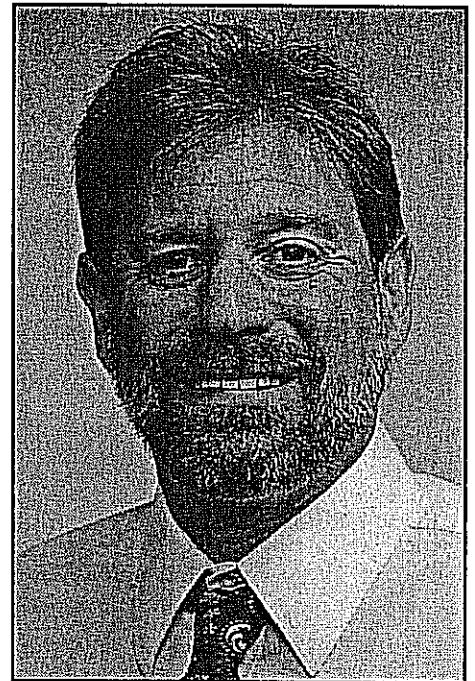
BOARD MEMBERS



Andrew Lyon
Board President



Weldon Blake
Board Vice President



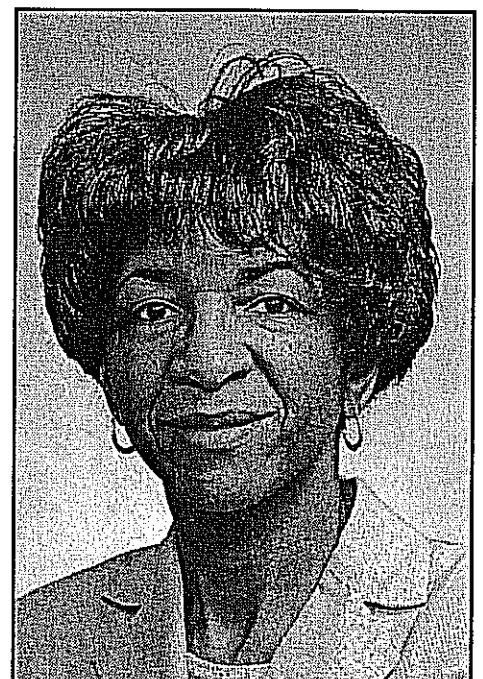
Joel Greenstein
Past President



Charles Bryant
Treasurer



Teresa Wright
Secretary



Sarah Rone

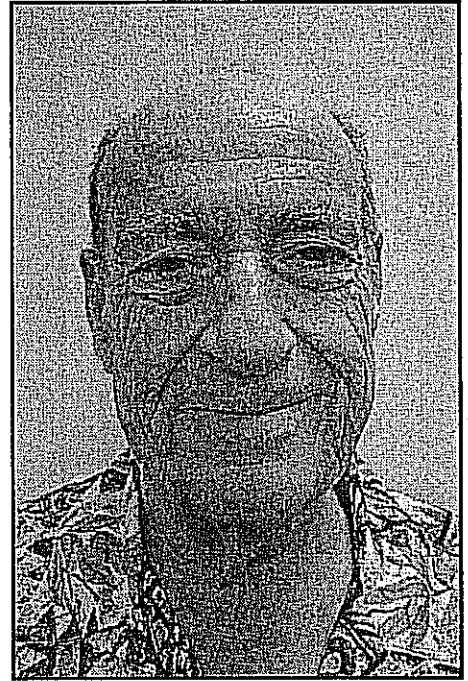
BOARD MEMBERS



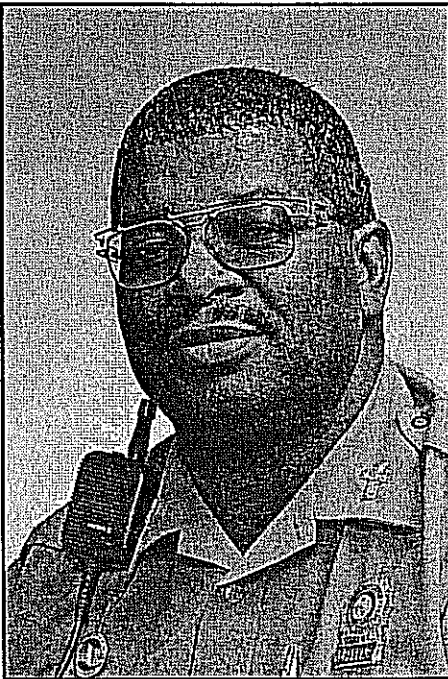
Tracy Cook



Judy Conte



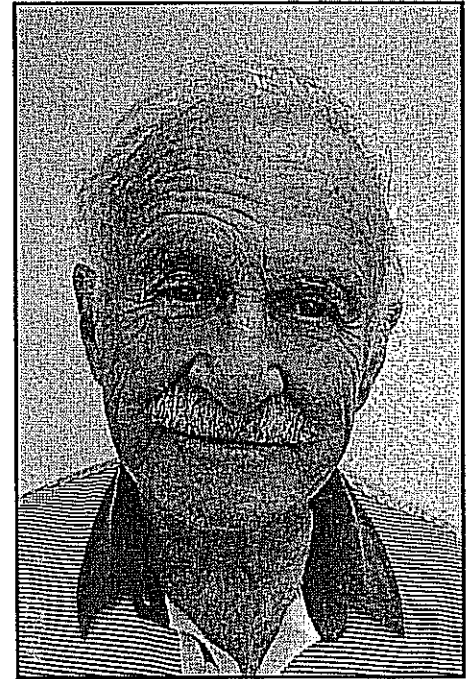
Jerry Doliner



Rev. Larry Edwards

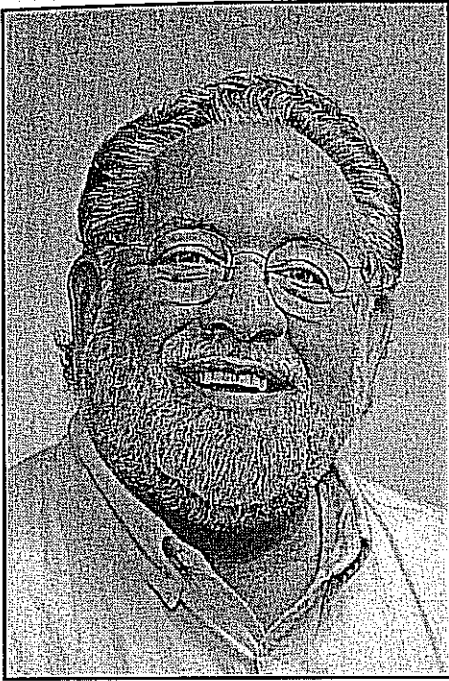


Jerry Thompson

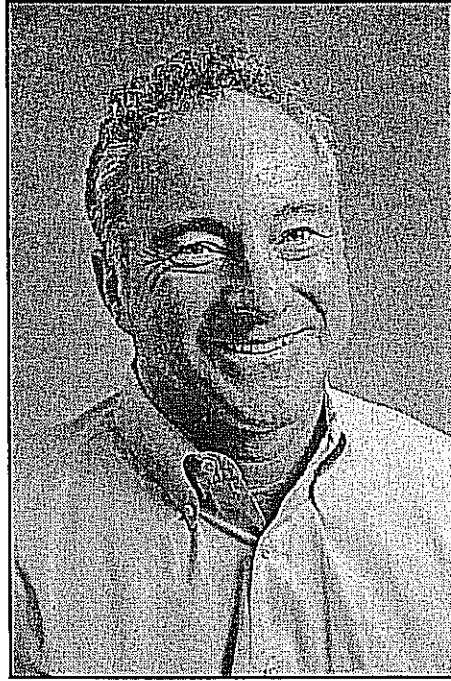


Reid Hughes

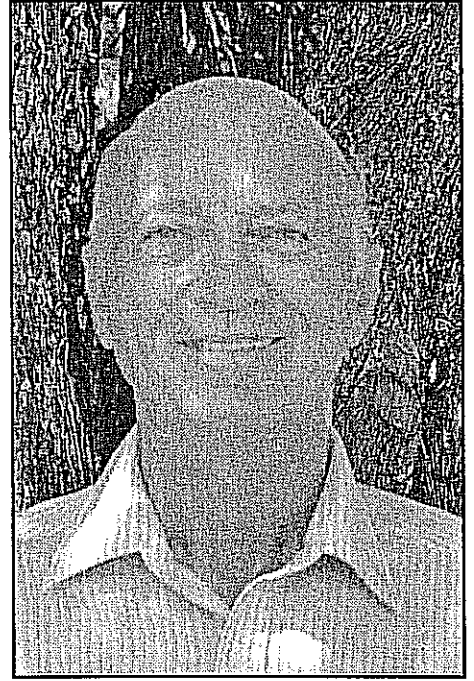
BOARD MEMBERS



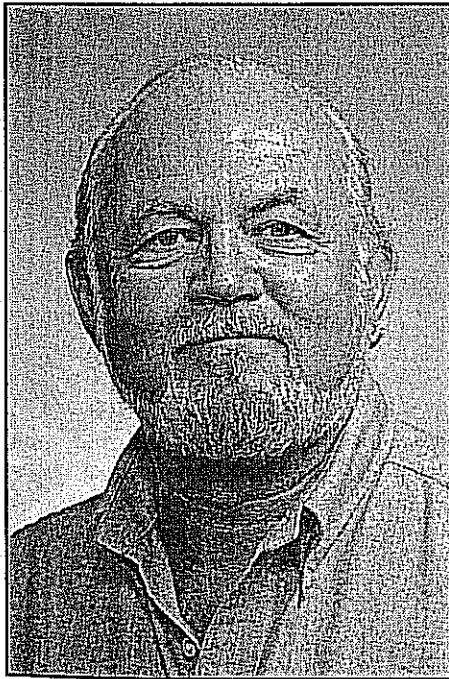
Big John



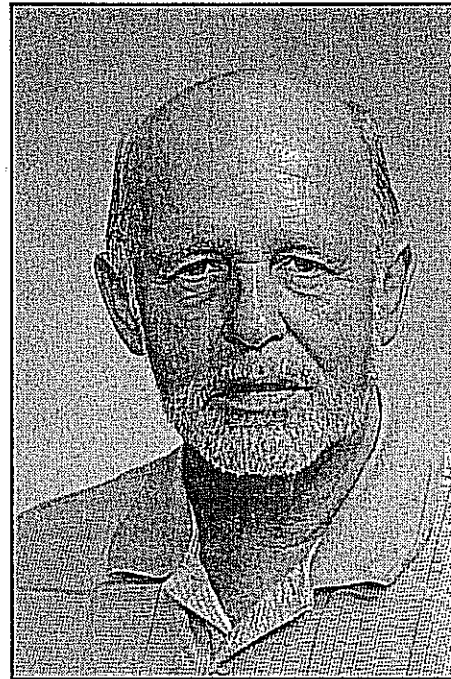
Gerry Keating



Don LePore



Mike Lewis



Wayne Murray



Barbara Paris

SERENITY HOUSE DONORS

"Some believe there is nothing one man or one woman can do against the enormous array of the world's ills-against misery, against ignorance, or injustice and violence. Yet many of the world's great movements, of thought and action, have flowed from the work of a single man. A young monk began the Protestant reformation, a young general extended an empire from Macedonia to the borders of the earth, and a young woman reclaimed the territory of France. It was a young Italian explorer who discovered the New World, and 32 year old Thomas Jefferson who proclaimed that all men are created equal. "Give me a place to stand," said Archimedes, "and I will move the world." These men moved the world, and so can we all."

~Robert F. Kennedy, 20th century US political leader

**Special thanks to the following individuals and businesses who have generously contributed to Serenity House.
Together we can move the world!**

Grand Benefactor \$25,000-Up

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Benefactor \$10,000-\$24,999

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Weldon Blake
Larry & Luann Croy
DeLand Friends
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R. R. Donnelly
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Gwen Azama-Edwards
David Exley
Harpster Engineering
Dr. & Mrs. Al Hixon
Reid Hughes
W. V. & Joan Macbride
Marvin & Phyllis Miller
Paetec Communications
Martin & Barbara Paris
Port Orange Presbyterian Church
Bert Reames Insurance
Virginia L. Simpson
Sliger & Associates
Jerry Thompson
United Church of Greater Daytona
U.S. Food Service
Volusia County Women's Network
Jim Ward
Woody's Septic Tank Service
John Zak, III

Friend \$25-\$249

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William/Carol Barr
Big John
M. Blackwood
J. Jr/K Blais
George/Judi Boone
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Sharon Brooks
Marilyn Brown
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Charles & Doris Caskey
David & Cecilia Ceretti
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Church of the Epiphany
City of Daytona Beach
Cynthia Colalizzi-Tucker
Community Foundation

Community Outreach

Judy Conte
Robert & Linda Cooley
Covenant United Methodist Church
Sharon Cromar
Alice Croy
Randall Croy
Randall Croy - in Memory of David Steele
Ed & Teresa Dalley
Glenn Dalley
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Henderson & Associates
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Gerard Keating
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Lawrence Klein
Phillip & Mary Kremer
Ken & Celeste Kuhar
Donald & Susan Krumich
Ladies Auxillary #2380
Marlin/Peggy Law
Z. Leatherwood, Inc.
Frank LeClair
Donale LePore
Andrew Lyon IV
Jan Paul/Robert Bullard
Ledger Plus - Gwen Slater
Donald Lepore
Dorothy Lewis
Virginia Linsmere Service Club
Elizabeth Loucks
Evelyn Lynn
Mr. & Mrs. Andrew Lyon, Sr.
T. Mathio
Terri Mathis
Sandra McGowan
Melford Memorial School
Mental Health Association
Robert/Emma Miller

Dr. James Montgomery, DDS

Arthur & Kathryn Morris, Jr.
Ralph Morris
Reidar & Lois Mortensen
Jan Murray Ministries
Timothy Musco
Mary Musco
Museum of Arts & Sciences
Yvonne Newcomb - Doty Campaign Fund
Kathryn O'Connell
Shella O'Connell
ODI Advanced Technology
Olivari & Associates
Juliana O'Neill
Ormond Beach First Christian Church
Ormond Beach Christian Women's Fellowship
Denise & Dean Palamara
The Palmetto Club
Martin & Barbara Paris
Eric Pierce
Prince of Peace Social Services
Marsha Radulovich
Fred Relland
Lindsay Roberts
Roebuck Construction Svcs.
Robert & Donna Rouse Jr.
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Sacred Heart Council
Ray & Gwen Salazar
James Saucier
Deanna Schaeffer
William Schnell
Seco & Golden '100' Inc.
Service Employees Union
Michael Shallow
Glenn & Patricia Shirey, Jr.
Anonymous Donor in memory of C. Singletary - Cash
Slater Financial
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Doris Stalnaker
Steve's Pharmacy
Stewart Marchman Center
Renee/Matthew Strickland
Chris Taylor/Taylor Financial Services
Tomoka Engineering
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Unity Church of Greater Daytona
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Weldon Blake Cubs Game
Vivian/Susan Wells
B. & J. Whaley
Denise Williams
Mr. & Mrs. Lamar Williams
Norma Winkler
Woody's Septic Tank
William & Nancy Wotell
Teresa Wright
Wright Marketing Works
Dr. Chona DeGracia Wylie

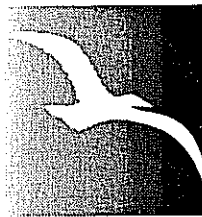
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Fax: 386-257-1094



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~ A Message from Brown & Brown, Inc. ~

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We extend our commitment beyond our customers to the community and welcome the opportunity to sponsor the Serenity House of Volusia, Inc. 28th Annual Dinner.

Like Brown & Brown, Serenity House has proven to be an agile force in an ever changing environment – responding to opportunities, addressing challenges, and demonstrating their ongoing commitment to strengthening our community through the provision of services to the most vulnerable of our citizens.

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On 28 Years of Service to our Community

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